

LONG CLAWSON MEDICAL PRACTICE NEWSLETTER

Welcome to the fourth issue of our Newsletter, which deals with the major changes occurring within Dispensary. If you have any suggestions for future issues please let us know. We would value your input.



LONG CLAWSON PHARMACY

In March 2008 a Government White Paper was issued detailing proposed changes to dispensing doctor rights. If the proposals were adopted they would have an immediate and devastating impact on the services provided by Long Clawson Medical Practice.

The Surgery could lose its right to dispense medication to you.

Because the dispensary helps subsidise the running of the Practice, such a change would result in cutbacks in the medical service that we are

able to provide. As well as losing dispensary staff we would probably have had to reduce medical and nursing staff and might have had to lose open access morning surgeries.

To protect the long term future of the Practice we have decided to open a Community Pharmacy as of Monday 3rd November 2008.

The Community Pharmacy will be located within Dispensary.

The aim is that patients will see no change in the level or quality of services provided.

The Community Pharmacy will be able to offer enhanced and additional services to all patients, for example—a minor ailments service and support for self care, in addition to being able to sell over the counter medications.

For the Community Pharmacy to open the Practice has employed a Pharmacist, Mr Paul Zivtins.

Should you have any questions regarding this please do not hesitate to ask a member of the team.

Issue 4 — October 2008

Practice Telephone Numbers

01664 822214

Ext 1 Reception
Ext 2 Repeat Prescriptions
Ext 3 Medical Secretary
Ext 4 Health Visitor
Ext 5 Pharmacy

Fax 01664 823486

NHS DIRECT
0845 4647

Web www.lcmp.co.uk

PAUL ZITVINS

Just a few lines to introduce myself..

I wanted to be a pharmacist for as long as I can recall. My career in community pharmacy started in 1973 when I joined N&J Sampson Ltd. managing Brownlow Pharmacy in Melton Mowbray. In 1983 an opportunity arose to set up and manage a Health Centre pharmacy located adjacent to Melton's Latham House Medical Practice.

Now, 25 years on, I am setting up another new pharmacy, this time for Long Clawson Medical Practice.

This opportunity coincides with the Government's White Paper on Pharmacy which encourages the provision of Pharmacy Services in rural areas.

In addition to the familiar pharmacy service of dispensing prescriptions from anywhere in the country to any patient, we will also have an extensive range of pharmacy medicines and health related items, such as incontinence wear and Blood Pressure monitors, for sale.

Our extended opening hours (8.00-18.30 Mon—Fri and 09.00-12.00 Sat.), will be a boon for those who may have

difficulty accessing a pharmacy due to pressures of work or family.

I will be working closely with the Long Clawson doctors in carrying out annual Medicines Reviews. These will be the level 1 category taking 10-15 mins. and be by appointment. These reviews will concentrate on compliance, side effects and suitability of medicines.

Other services will include:

Supply of Emergency Hormonal Contraception (morning after pill) free to females under 20 years of age.

Smoking Cessation clinics in conjunction with Resolution.

For the future, the Government are planning to incorporate Minor Ailment Schemes into the Pharmacy Contract about which I will inform you nearer the time.

I look forward to working with my team of technicians to provide a world class pharmaceutical service and, of course, to meet with you all.



ORDERING REPEAT PRESCRIPTIONS

Repeat prescriptions can be ordered in the following ways:

- Put repeat medication slip in the box provided at the reception desk.
- Telephone the surgery on 01664 822214 ext 2.
- Order through our Internet Service.
- Fax request to 01664 823486.

The Pharmacy team will be unable to process any prescriptions without them being authorised by the Doctor, and for this reason prescriptions will only be ready for collection 48 hours after ordering.

Below is a guide to collection days

Order	Collect
Monday	- Wednesday
Tuesday	- Thursday
Wednesday	- Friday
Thursday	- Monday
Friday	- Tuesday



Please allow plenty of time to process your request, especially around public bank holidays and holiday periods

PHARMACY TEAM

The team consists of :-

- Paul *Pharmacist*
- Jackie *Dispenser*
- Jan *Dispenser*
- Julie *Dispenser*
- Marie *Dispenser*
- Jenny *Delivery Driver*

Pharmacy/Practice Opening Hours

Monday - Friday

8.00am-6.30pm

Saturday

9.00am—12.00pm

**Remember!
we don't close
at lunchtime**

To speak to the Pharmacist or any member of Pharmacy Team select option 5

Delivery Service

The delivery service will continue as before. Therefore order by Friday for Tuesday delivery, and order by Tuesday for Thursday delivery.

Delivery Areas

Tuesday Deliveries

- Hose
- Harby
- Eastwell
- Eaton
- Stathern
- Plungar
- Barkestone
- Scalford
- Holwell

Thursday Deliveries

- Wartnaby
- Ab Kettleby
- Nether Broughton
- Upper Broughton
- Old Dalby
- Hickling Pastures
- Hickling
- Kinoulton
- Grimston

THANK YOU

Due to the changes within the dispensary 2 members of staff are leaving us.

Helen Jackson - Dispensary Manager, has been associated with the Practice for 20 years and has now moved to a new position in a dispensing practice nearer her home. If you wish to sign her leaving card please ask in dispensary.

Eleanor Saywell - after retiring as our Practice Nurse, she helped out as a part time dispenser. She is now retiring from this role but will hopefully continue to help with visiting our elderly patients.

They will both be greatly missed from dispensing and all the Practice Team would like to thank them for their hard work over the years and wish them both well for the future.

Drs Gallop, Wooding, Rathbone