



Ravenswood  
Medical Practice

## PATIENT PARTICIPATION



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## AIM

To ensure that patients are involved in decisions about the range and quality of services and (in the future) commissioned by their Practice.



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It is expected to promote the proactive engagement of patients through the use of effective Patient Reference Groups (PRGs) and to seek views from practice patients through the use of a local practice survey. The outcomes of the engagement and the views of patients are to be published on the Practice website



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## 6 STEPS

- Establish a PRG and use best endeavours to ensure the PRG is representative.



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- Agree which issues are a priority and include these in local patient survey.



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- Agree which issues are a priority and include these in local patient survey.
- Collate patient views through local practice survey and inform PRG of the findings.



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- Establish a PRG and use best endeavours to ensure the PRG is representative.
- Agree which issues are a priority and include these in local patient survey.
- Collate patient views through local practice survey and inform PRG of the findings.
- Provide PRG with opportunity to comment and discuss findings.



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## 6 STEPS cont

- Agree with PRG an action plan setting out priorities.



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## 6 STEPS cont

- Agree with PRG an action plan setting out priorities.
- Publicise Report on the Practice website.



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## PROGRAMME

- 2 year programme with 6 stages repeated In year 2.



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- 2 year programme with 6 stages repeated In year 2.
- Report publicised on website no later than 31 March 2012.



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