



WINTER 2011



# Ravenswood Medical Practice

# The Ravenswood Newsletter

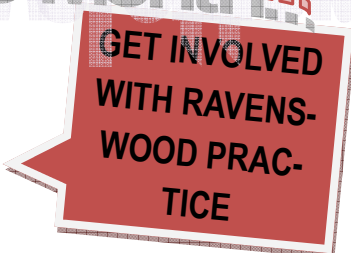
## Non Attendee's

If you cannot make your scheduled appointment, please contact us at the surgery so we can cancel it and offer the appointment to another patient. Many patients did not attend their appointments:

- ◆ September 384
- ◆ October 431
- ◆ November 445

## Topic of the Month...

The members of the PPG (Patient Participation Group) have volunteered to sponsor medical events in the surgery.



It has been decided that men's well being will be the first topic. More details will be in the next newsletter. Our next meeting will be held on Thursday 12th January at 6:30pm, why not come along to air your views and have your say, including light refreshments.

## Chlamydia

Aged 16-24? Have you been tested for Chlamydia? Self testing kits are available from any clinician or at reception. Too embarrassed to ask? No need to worry, you can help yourself to a self testing kit which can be found in Surgeries toilets.

You can also speak to a member of staff.



## 2012 Charity



As you are aware, here at the Practice we have a dedicated charity we raise funds for. In previous years we have

Chosen St Elizabeth Hospice, Breast Cancer. EACH and Great Ormand Street. We are open to any suggestions as to which charity we can raise funds for in 2012.

## Online Survey...

A big thank you to all who participated in the online survey. There were 248 completed surveys and 117 comments. The PPG (Patient Participation Group) are in the process of forming an action plan. Results and the action plan will be displayed In the surgery early in the New Year.





# GP's Working Schedule



GP	Monday	Tuesday	Wednesday	Thursday	Friday
Dr Lloyd	√	√	√		√
Dr Vite	√	√	√		√
Dr Campbell	√	√			√
Dr Frankenberg	√			√	
Dr Qureshi	√		√		√
Dr Olose	√	√		√	√
Dr Le Roux	√		√	√	√
Dr Williams	√	√		√	√
Dr Mcluckie	√			√	
Dr Thurtle			√	√	√

## Transport

The NHS can provide free, non-emergency transport to certain patients who are eligible, i.e. there must be a real medical need and/or severe medical mobility issues.

To make a request for hospital transport, at a time which is suitable for you:

- ⇒ Call the patient transport clinical assessment and advice centre on 0845 8500774. lines are open Monday-Friday, 8am-6:30pm and Saturday, 8am-12midday.
- ⇒ Please have your NHS number, details of your GP surgery and hospital clinic and appointment details to hand.
- ⇒ You will be asked some questions to verify that you are eligible.
- ⇒ If you are not eligible for transport you will be offered advice on alternative options.
- ⇒ You can make a booking up to 48 hours in advance of your appointment.

For more information, visit our website

[www.ravenswoodmedicalpractice.co.uk](http://www.ravenswoodmedicalpractice.co.uk)

Telephone:

0844 387 8008

01473 716806



We hope all our patients have a very happy Christmas and healthy 2012.

