



Patient Newsletter November 2011

Stop Flu! - Have you had your flu injection?

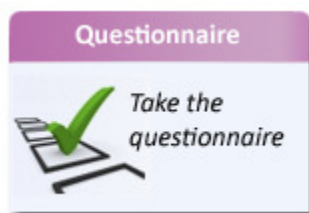


The surgery is currently running their 2011 – 2012 flu campaign. If you are 65 or over or you have specific conditions such as heart problems, diabetes, chest, liver or kidney problems or you are currently pregnant, then the flu vaccination is advised for you.

The next Clinic is to be held on the 12th
November 8:30 – 12:00 am

Stop Flu before it stops you!

Patient – Online Survey A&E Attendance



The surgery is currently running an online survey to review patient experience and attendance at the Accident and Emergency department. Should you have attended the A&E department within the preceding twelve months, please take five minutes of your time to complete this survey online.

<http://www.thegrovemedicalgroup.co.uk/>

Summary Care Records



During 2011 it is expected that the Practice will be asked to upload patient summary care records onto the NHS National Spine.

Should you wish for detailed information of what this means information can be found on the following web address

www.nhscarerecords.nhs.uk/summary/

A small minority of our patients have already informed us that they wish to opt out of this procedure. Should you also wish to opt out please access the appropriate section of the website and download the opt out form. Upon completion, the form should be sent to the Practice for us to process.

Patient Participation Group

The practice held their first patient forum meeting on 29th September 2011. The practice offered a warm welcome to all of our members and a number of issues were discussed the meeting minutes are available in reception for your perusal.

The patient forum requires a diverse practice population to voice their ideas and opinions. Should you be interested in joining the PPG please do not hesitate to contact Mrs Claire Atkinson (Administration Lead) or Mr Christian Townend (Practice Manager) Tel: 0191 210 6680

We look forward to hearing from you.

