



Market Cross Surgery Newsletter

Welcome to the Market Cross Surgery Newsletter. The purpose of this newsletter is to keep you, the patient, informed about developments at the surgery.

Market Cross Surgery Website : www.marketcross-surgery.co.uk

The website provides lots of information about the practice, doctors' surgeries, nurse clinics and how we work.

Dr Alison Hume

It is with some sadness that we announce that Dr Alison Hume will be leaving us on 7th August 2009. On behalf of all her patients, the Doctors and staff would like to thank her for all her hard work over the last 10 years and wish her every success in her new practice – at Botesdale.

Dr B-J Bremner

We are also saying a temporary goodbye to Dr Billie-Jean Bremner who will be going on maternity leave from 1st August 2009. We all wish her well with her new baby and look forward to welcoming her back next year.

Dr Al Ghazzi: GP Registrar

Last, but not least, we are saying goodbye to Dr Al Ghazzi who has completed her year here of GP training. Dr Al Ghazzi will be moving on to pastures new as a qualified GP. We wish her every success in the future.

Dr Ian Gathern: GP Registrar

We welcome Dr Gathern to the surgery as he starts a 6 months post as GP Registrar on 5th August 2009 – we all look forward to working with him.

Order your Prescription on-line: The Website also provides the opportunity for patients to order repeat prescriptions on line. If you wish to use this service, please speak to one of the reception staff – you will need proof of identification e.g. driving licence or passport. The receptionist will then issue you with your initial ID and access code.

A handy Hints & Tips sheet is also available from Reception to assist with the initial registration. When you access the Website further identity questions are asked together with a request for a password for your sole use.

Please do not send email messages requesting appointments – we are unable to process them appropriately – please telephone reception on 01638 713109.

Message from the Practice Nurses

Please would patients refrain from entering the Nurses area without an appointment. If you need to speak to a nurse please ask at the main reception. Thank you for your help in this matter.

The Friends of the Market Cross Surgery

The Friends of the Market Cross Surgery is a group of patients who help to raise funds and organise the provision of practical help to improve equipment and services for patients of the Surgery.

If you would like to know more about the group, or attend any of the meetings, please contact Maggie Lake, Practice Manager or ask at reception for further information.

Carers

Mary Drake and Mandy Turner are members of the Market Cross Surgery Team who can assist you with contacting Suffolk Family Carers and they can provide information about the support and services available. **Suffolk Family Carers** provide support for carers: husband, wife, son daughter, mother, father, neighbour, friend or relative. Suffolk Family Carers can be contacted on 01473 232679. Adult Care and Community Services or Children and Young People's Services can undertake an assessment of your needs as a Family Carer to identify any additional support or services that may be of assistance to you.

Comments and Suggestions

The Doctors and Staff strive to provide an effective and efficient service to all patients. If you have any comments or suggestions about the surgery or its services, please contact Mrs Maggie Lake, Practice Manager.