

Newbold Verdon Medical Practice & Market Bosworth Surgery PPG

Minutes of the PPG Meeting held on 20th July 2017 Held At the Baptist Church Newbold Verdon

- 1. Apologies:** Cath Jamison, Sheila Beech, Peter Dowell & Rachel Cox.

Attendees: Ann Clay (Chair), Carmen Rahamen, Joyce Crooks, Mandy Amin, Terry Spence, Wendy Deacon, Janet Story, Grizelda Hargreaves, Christine Geoghan, Debbie Alway (Receptionist), Rebecca Bowler (Practice Manager)

- 2. Minutes of the last meeting:** agreed to be a true record
- 3. Matters Arising: None**
- 4. Treasurers Report:** As Sheila was not in attendance she had sent in the current balance which is £3329.06. Outstanding payments for Cakes and Room Hire still to be paid.
- 5. Neighbourhood Parish Plan:**
Roger King attended the meeting to give members a concise report on the impact of the Neighbourhood Plan and any new development might have on the practice. This issue will become apparent when development plans are submitted to HBBC and will need to be addressed by both the practice and the CCG.
- 6. CQC Update:** Becky advised that all the issues have now been dealt with and the practice is good in all areas.
- 7. Flu Season:**
 - This will be held over a two week period from Monday 2nd October to Friday 13th October. On Saturday 7th October the doors will open at 8.30 to the finish. A chart will be forwarded to all members with days and times so that they can indicate what days they can help out.
 - It is most important that as many PPG members attend on Saturday 7th as a Patient Satisfaction survey is to be conducted.
 - NHS now require 20% of patients to use the on line services.
 - Practice need to inform Patients how to use the Self Check In.
 - Practice to promote the use of Nurse Practitioners for none urgent cases.
 - Raffle for a hamper to be held at each surgery for a month prior to Flu Season
 - A newsletter is to be ready to hand out to patients on Flu Days.

8. **A.O.B.** Grizelda congratulated the GP's at the Market Bosworth Practice for their Scarecrow which won a prize.
- Becky suggested we aim for next May to organise a trip.
 - It was agreed (subject to the Methodist Church being available) that the Christmas Tea & Cake afternoon is held on Thursday 7th December. It was agreed to invite the Christian Community Choir, School Choir and Hand Bells, and also the Ukulele Go Band.
 - Becky is to call a meeting with the Chemist in Market Bosworth as several patients have complained about unsafe practices with issuing Prescriptions.
 - Terry spoke about a recent report from Dr Michael Moseley on Alzheimer's and Obesity.
9. **Next Meeting:** The next meeting will be held on 21st September 1 pm at the Baptist Chapel Newbold Verdon.

The meeting closed at 2.30pm

Signed as a true record.....Date.....