

PATIENT PARTICIPATION GROUP
CHEVIOT PRIMARY CARE CENTRE

Minutes of Meeting held on Tuesday 18 March 2014 4pm at Cheviot Primary Care Centre.

PRESENT: Lorna Moore (Chair). Teresa Culbertson. Jan Clucas. Jane Wood. Phillip Parkland. Rosanna Reed. Caroline Douglas (Practice Manager). Bob Maddox. Chris Chute. Sue Wade. E Brown.

1. Minute Taker – Sue Wade
2. Apologies – Christine Short
3. Minutes of meeting of 21 January 2014 were read, agreed and signed.
4. There were no matters arising.
- 4a. Lorna Moore reported back on meeting of the Primary Healthcare she attended on Tues 18 March . Doctors, nurses from both surgeries were present, as was Caroline Douglas. The subjects covered were Dementia Aid, which included finances etc, and support worker covering further clinics. It is hoped to start a Memory Clinic in Wooler. The Ambulance Shortage. The RVI to talk about burns. Out of hours Palliative Care nurses may be centred at Berwick in the future. A Demo of new defibrillator will take place at Glendale Middle School 6-8pm 19 March. The Police hold one, and paramedics hope to put one in top of town. More public awareness is required/fundraising for same.
5. Caroline Douglas reported that at last the TV was working in the Waiting Room. PPG information can be included. Sue to send copy of Alan Bell questions to CD. Letter regarding Palliative Care concerns is still being drafted. Help can be given to packaging difficulties – people only have to ask. Patient medical reviews haven't thrown up this problem particularly. The midwife questionnaire has had a good response, the information is being collated and will be sent out in due course.
6. See item 5. 111 information passed round, difficult to assess as it is in black and white.
7. See after Item 8.
8. Healthcare Information Day. Lorna reported that Cheviot Centre was cheaper than Glendale Hall, bearing in mind we have no financial assets. Fundraising might need to be done. It was agreed that a separate meeting would be held - Tuesday 20 May 2014 4pm – to discuss further. Both surgeries to be included. LM to contact Glendale to see if they are interested. Also run past Doctors. Jane Field at Belford has offered assistance. In essence it would appear to be a good idea.

7. Ambulance response re paramedic cover in North Northumberland. A letter was received from the Ambulance Authority, which was unsatisfactory in its content. Wooler Parish Council organized visit from them, which takes place Monday 24 March, so it was agreed to wait until after this visit. All are welcome at Parish Council Meeting at Cheviot Centre.

9. Palliative Care Update – see Item 5. RR received letter from Hilary Brown, Clinical Commissioner dated 20/1/14, which said she was looking into the matter.

10. Pharmacy Packaging – Bob Maddox gave a full report into the problems of quality control of medicines and their packaging. MHRA (Medicines & Healthcare products Regulatory Agency) are responsible for ensuring that medicines and medical devices work, and are acceptably safe. NICE (National Institute for Healthcare Excellence) looks at particular drugs and devices when there is confusion and uncertainty. BNF (British National Formulary) lists all medicines, what they do and how much they cost. The Public can buy a copy. Packaging has to be childproof, which can make access difficult for people with lack of strength in their hands. Perhaps those who give out these medicines should make sure the patient can open them?

Teresa Culbertson reported on the meeting of the Wooler Doctors' Fund which took place on 5 March 2014. They have bought 3 Rescuss dolls – adult/young person/ baby sizes. There is regular training on these for Surgery Staff They hope to buy a new ECG machine. At present they have balance of £3560 in hand, but £1700 has been allocated, therefore only £1500 to spend. The Quiz night made £400. They would like a defibrillator machine to be located in top of town when one becomes available. Dr Dean is retiring from the Committee, as is the Secretary. Dr Lambourn will oversee the Fund until further notice. Training opportunities were discussed. Main funding comes from legacies, local schools and club fundraising events. Next meeting is 1 March 2015.

11 Items for inclusion in next meeting – Should Alan Bell be invited back when our questions have been answered? CD asked if PPG had any areas of priority/plans or objectives that could be included on the website. It was suggested that something such as 'thank you for reading the minutes, have you any issues ...' or a mini poster could be included. Any ideas from the Committee to be sent to RR. Jan Clucas reported she had heard on the radio that a new law had just been passed which enabled local hospitals to close without consultation.

Next Meeting Tuesday 13 May 2014 4pm

Meeting to discuss Healthcare Information Day Tuesday 20 May 2014 4pm