

PATIENT PARTICIPATION GROUP
CHEVIOT PRIMARY CARE CENTRE

Minutes of Meeting of PPG held on Tuesday 13 May 2014,
4pm at Cheviot Primary Care Centre

PRESENT: Lorna Moore (Chair), Sue Wade, Chris Chute,
Caroline Douglas (Practice Manager), Mike Allport, Jan
Clucas. Jane Wood (joined Meeting later).

1. Minute Taker – Sue Wade

2. APOLOGIES: Rosanna Reed, Teresa Culbertson

3. MINUTES were read, agreed and signed.

4. MATTERS ARISING: Mike Allport asked if the defibrillators being installed could be used by anyone. The intention is that will be the case, but training does take place at installation as well. CD reported that they had the figures in from midwifery questionnaires, and will present them at the next meeting in July. The TV is working most of the time now. She asked that PPG decide in committee what they would like included – Chairman asked for thoughts for next meeting. There is a Healthcare Day Meeting scheduled for Tuesday 20 May – this will be the only subject for discussion. GPs are keen to support.

5. CD reported that there was little impact from 'Put Patients First Campaign. Dr Lambourn passed on information that BMA has similar campaign – 'Your GP Cares' which may do better. Reference Palliative Care missed visits enquiry – Dr Batley has written back to Trust, and she understands that a job has been created for an 'On Call' nurse for North Northumberland. There may be more information on this by the next meeting. SW asked CD about the Diabetic Retinal Screening programme, that has been taken over by SpecSavers – they have only taken on Berwick patients from Infirmary, so all other patients should be called to Wooler. However this was not the case with Mr Wade. CD said she would investigate. LM asked CD who a gentleman from Alnwick should put his complaint to following more than 3 cancelled appointments for a hip check, then arrived at Alnwick for check only to be told he should be at Ashington. CD said she

would look into this.

6. The Information received from Alan Bell regarding Private Tenders has been handed out, and it was agreed these would be discussed at next meeting.

7. Palliative Care – see point 5.

8. Feedback from Parish Council – Following the meeting on 24 March LM read out a letter received from Ambulance Centre, which gave us no more information than we already had. It seems we shall have to watch the situation in the future.

CD told the meeting of 2 events being organized in June –
First meeting of Clinical Commission Group Patient Forum, Morpeth Town Hall, 12 June, 6-7.30pm. Travel Expenses will be paid 33p per mile. Refreshments available
Patient and Public Involvement Event, Matfen Hall, 4 June 10-3.30pm. No expenses paid. Rosanna Reed and Teresa Culbertson will attend.

CD will attend meeting at Glendale practice on Services for Young People by Healthwatch.

JW asked whether any dentist would be available in the Wooler area. CD said she would investigate.

Information on PALS – Patients Complaints - is held at Reception.

Chris Chute handed out leaflets from Northumberland Age UK, they are looking to find more elderly people (age over 50) in the area who wish to take advantage of Rural Access Project.

9. PPG to decide on aims and objectives for website
Private Tender /Alan Bell question and answers

DATE OF NEXT MEETING – TUESDAY 15 JULY 2014
4PM.

Meeting closed at 4.50pm.