

PATIENT PARTICIPATION GROUP  
CHEVIOT PRIMARY CARE CENTRE

Minutes of meeting held Tuesday 24 November 2016 4pm.

PRESENT: Lorna Moore, (Chair), Rosanna Reed, Jan Clucas, Christine Short, Mike Allport, Teresa Culbertson, Sue Wade. Amanda Tomkinson (111/999), Karl Walker (111/999/CFR) North East Ambulance Service.

RR told the meeting that Caroline Douglas was not able to attend meetings, due to change of work schedule. However, she will meet with LM and RR regularly.

RR then introduced Amanda and Karl, who had come to do a presentation on the 111 and 999 Services in Northumberland. Questions had been sent to them in advance and these were presented by Amanda and Karl. (Can we attach their questions and answer sheet?)

Our thanks to Amanda and Karl for a very interesting presentation, and they left at 5pm.

The meeting continued with Agenda points

- 1 Minute Taker – Sue Wade
- 2 See above visit
- 3 Minutes of meeting of 2 Sept were not agreed or signed. SW to contact CD to sort out any outstanding amendments, so they can be presented at next meeting.
- 4 Matters Arising – Dr Lambourn’s report on Blue Paper to be presented at a later date. There is no list of costings, however it was felt that some general costings should be visible in Surgery – Poster/TV to make public aware of them
- 5 Health matters Stall at Glendale Festival. It was agreed in principle to have a stall, RR to contact organizer to find out more details.
- 6 Use of Social Media to be held over to next meeting
- 7 Matters for inclusion at next meeting – Dr Batley to talk re Referrals, PPG Action Plan required for 2016. RR reported that CD had informed her that a pharmacist had left and training was taking place with existing staff. The Surgery is to start electronic prescribing and signing. The Computer System 1 is being introduced to increase better exchange of patient information. Practice Leaflet to be updated –MA to assess. RR attended North Locality Group meeting, where it was agreed that PPG’s were to be invited to talk about their own group. SW was asked if she would attend next meeting in February, possibly with LM. MA reported that where he had had to use 111 system the input between Surgery and Paramedics was excellent.
- 8 Date of Next Meeting – Tuesday 19 January 2016 at 4pm