

PATIENT PARTICIPATION GROUP  
CHEVIOT PRIMARY CARE CENTRE

Minutes of Meeting held on Tuesday 9<sup>th</sup> September 2014. 4pm at Cheviot Medical Centre

PRESENT: Rosanna Reed (Chair), Sue Wade, Mike Allport, Teresa Culbertson, Jan Clucas, Jane Wood, Chris Clute, Caroline Douglas (PM), Phillip Parkland

1. Minute Taker – Sue Wade

2. APOLOGIES: Lorna Moore

Rosanna welcomed all to the meeting, and reported that Alan Bell from CCG Northumberland would attend at about 4.30.

3 Minutes of meeting held 15 July 2014 – were read, agreed and signed.

4. MATTERS ARISING – CD agreed to inform meeting what ‘LINS’ nurse actually stood for. RR and TC have agreed to go on Testing Panel which is about Unplanned Care and Self Help on 10 September at County Hall.

5.PRACTICE MANAGER TOPICS – CD reported that funding has ceased for INR (Warfarin) programme. However surgery is providing testing free at present time. Patients can go to Berwick Infirmary, or be seen by Intra health (Private provider), who will have set clinic at Wooler, but date yet to be agreed. However advantage of attending Intra Health Clinic is that results are immediate. They may also do home visit. A final decision will be made after Doctors Partners Meeting. CD said she would find out what INR stands for. Still awaiting confirmation of on call palliative care. Retinal appointments will still be at either SpecSavers in Berwick, or clinic at Wooler. CD to check whether these appointments are dependent on your post code. Hip appointments will stay the same. TV has decided to stop working, the engineer has been contacted. CCG Meeting, which hopes to have more patient involvement, more information coming soon. RR reported that she had received information concerning the CCG AGM which will be on Wednesday 17<sup>th</sup> September 2.30, Alnwick Town Hall. It will be put on website. All are welcome.

6. Alan Bell not arrived so move on to Item 7.

7. Health Awareness/Prevention Day report. SW reported that the date had been agreed as Wednesday 25 March 2015, 1pm-7pm and will be held in Glendale Hall. WI have been approached to do refreshments. CD spoke to Doctors and Practice Nurse who are willing to support. 4 Main areas – Men, Women, Mental Health and Activities. A budget will be agreed and support will be sort from Doctor’s Fund. Cheviot Centre has comprehensive list of activities in the Wooler area. Posters and leaflets will be produced and sent out within boundaries for both Cheviot Medical Centre and Glendale Practice.

6. Alan Bell arrived, and was asked to make his presentation from list of questions sent to him from Minutes of 15 July.

He endeavoured to explain in more detail that procurement (tenders) of over £20K were based on what health care was needed, where there were gaps in the market. Most tenders were for at least 3 years. One contract had been awarded in the last 6 months, but was now the subject of a legal challenge. There were 2 procurements being set up within next 6 months – Mental Health and Out of Hours GP Care. It is hoped that PPG/U3A should be consulted via Health Watch etc. Alan produced a very good Presentation Document – Cheviot Patient Group Presentation, which went some way to explain the tiers with the NHS, CCG, how the money flowed and the Better Care Fund. This document will be put on the website. He reminded everyone that he, Alan, was there to answer any questions we might have in the future. RR thanked Alan for coming to talk to us again.

8. PROPOSED JOINT PPG MEETING – This meeting has been proposed for Tuesday 14 October at 6pm (most of Glendale members work, and are not able to meet before then). We asked RR to see if they could meet at 5.30, to assist us. This to be a Health Awareness Day Meeting.

9. HEARING LOSS DROP IN – We understand that there is a drop in clinic at Cheviot Medical Centre on first Friday of each month 1.30-2.30, on first come first seen basis. This is for problems with NHS hearing aids, equipment, etc. Anyone with private hearing aids must go back to their provider. Not for hearing tests, people must contact audiology for assessment. It was agreed this should be advertised more, as no one at the meeting was aware it happened. We hope to persuade them to come to the Health Awareness Day. CD agreed to get this information put on the Website, get posters into the Waiting Room, and talk to Clinicians and District Nurses to advertise it more.

10. PHONE NUMBER REQUESTS – PP will bring list of phone numbers to next meeting.

11. PARKING FOR MOBILITY SCOOTERS, AND SIGNAGE TO WANSBECK HOSPITAL – RR said she had spoken to Wooler Parish Council, who said they would contact surgery, but CD had not heard from them. Perhaps they had spoken to Glendale surgery? Wooler PC agreed to take up problems with signage to the Hospital with County Highways.

DATE OF NEXT MEETING – Tuesday 4 November 2014 4pm.